



Novel Coronavirus (COVID-19)

(March 12, 2020) – Holiday Inn Resort Orlando-Lake Buena Vista is closely monitoring the global health response to the coronavirus (COVID-19) and guidance provided by the Centers for Disease Control (CDC) and Prevention and the World Health Organization.

The Holiday Inn Resort is following the guidelines from these agencies as well as those provided by the Orange County (FL) Health Department.

The health and safety of our guests and employees is our highest priority and we have taken measures to combat the potential impacts on our resort and facilities. In addition to continually upholding Holiday Inn's high standards of cleanliness, maintenance and sanitation at our property, we've implemented temporary enhanced cleaning procedures and protocols. They include:

- Increasing the frequency of disinfectant procedures, with focus on:
 - Faucets and toilet flush levers
 - Doorknobs and locks
 - Entrance and exit doors and door handles
 - Handrails
 - Elevator buttons
 - Light switches
 - Key cards

We are continuing to communicate with our employees and guests on the guidance for prevention. That guidance remains:

- Wash hands often with soap and water for at least 20 seconds
- Avoid touching eyes, nose or mouth with unwashed hands
- Avoid close contact with people who are sick

For guests who already have room reservations with us, if your travel plans are impacted by the virus, we are here to help. Please contact (866) 808-8833 so we can assist and help you find the right solution. Again, we want all our guests to feel comfortable and confident in planning and coming to enjoy Orlando's world class attractions, restaurants, and entertainment.

There are no domestic travel restrictions within the United States, but we encourage you to check the [CDC website](#) for the most recent information.

We will continue to work closely with local and national health officials to keep our guests and employees safe. Please feel confident that we're doing all we can to provide a healthy environment so that you can enjoy your stay with us.